

**NATIONAL
DO NOT CALL
REGISTRY**

**Data Book
FY 2012**



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INTRODUCTION

The National Do Not Call Registry (Registry) provides consumers with an easy and efficient way to register their preference not to receive most telemarketing sales calls. The Registry has continued to grow since its inception in the summer of 2003. At the end of Fiscal Year (FY) 2012 (October 1, 2011 – September 30, 2012), there were more than 217 million active registrations. Consumers can register their phone number(s) on the Registry by either calling a toll-free number (888-382-1222) from the telephone number(s) they wish to register or using the do-not-call website (<https://www.donotcall.gov>). The do-not-call rules require telemarketers and sellers to remove the numbers on the Registry from their call lists at least every 31 days. Telemarketers can access the Registry through a website (<https://telemarketing.donotcall.gov>) dedicated to that purpose.

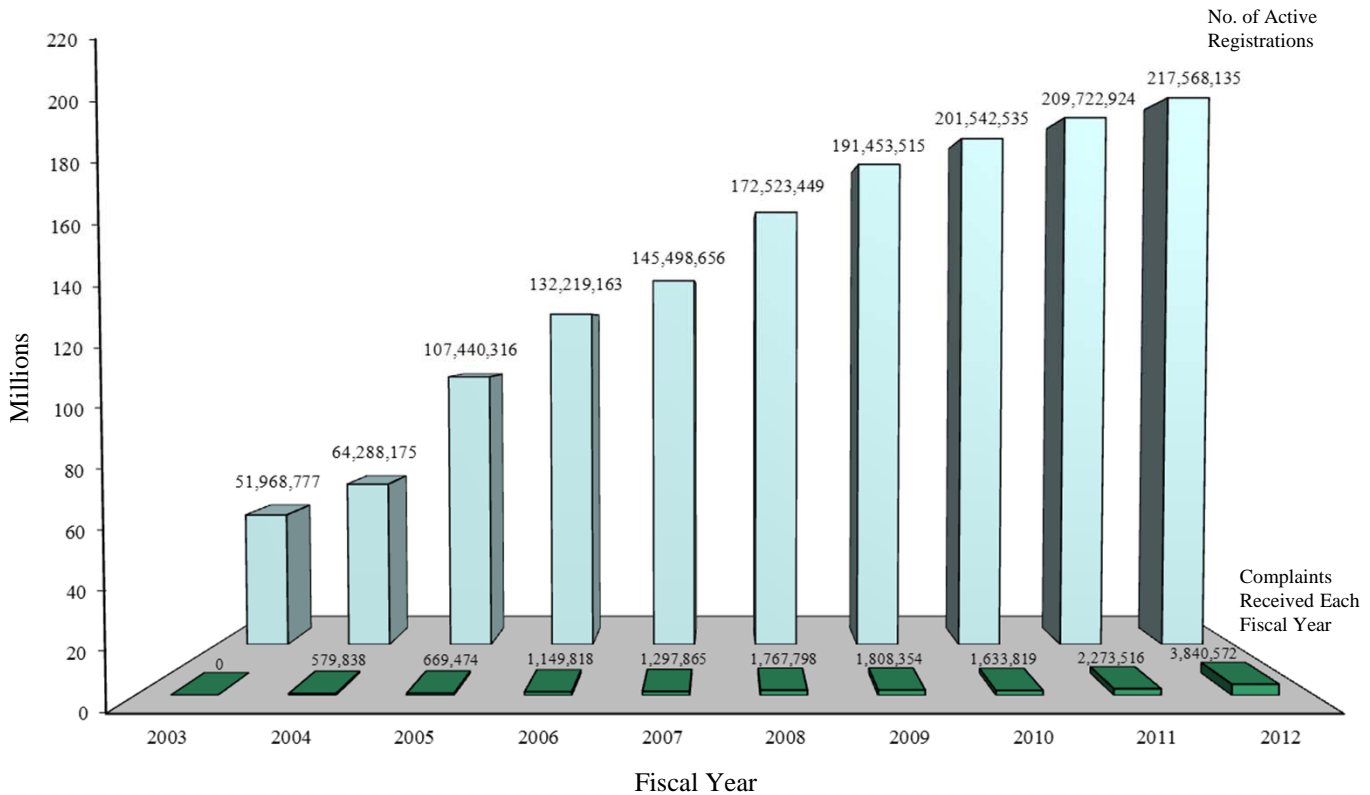
Consumers notify law enforcement of violations of the do-not-call rules by submitting complaints to the Federal Trade Commission (FTC) via either the toll-free number or the website. Law enforcement officials can then review these complaints, as well as consumer registration information and telemarketer access information, through the Consumer Sentinel Network (CSN), a secure Internet website maintained by the FTC. For more information about CSN, please visit www.FTC.gov/sentinel. Law enforcement personnel may join CSN at <https://register.consumersentinel.gov>.

The *National Do Not Call Registry Data Book* contains statistical data regarding the registrations on the Registry, the subscriptions of entities (e.g., telemarketers and sellers) accessing phone numbers on the Registry, and the complaints consumers submit to the FTC about companies violating the do-not-call rules.

The *National Do Not Call Registry Data Book* for Fiscal Year 2012 is based on unverified complaints reported by consumers. This report is not based on a consumer survey.



National Do Not Call Registry Active Registration and Complaint Figures¹



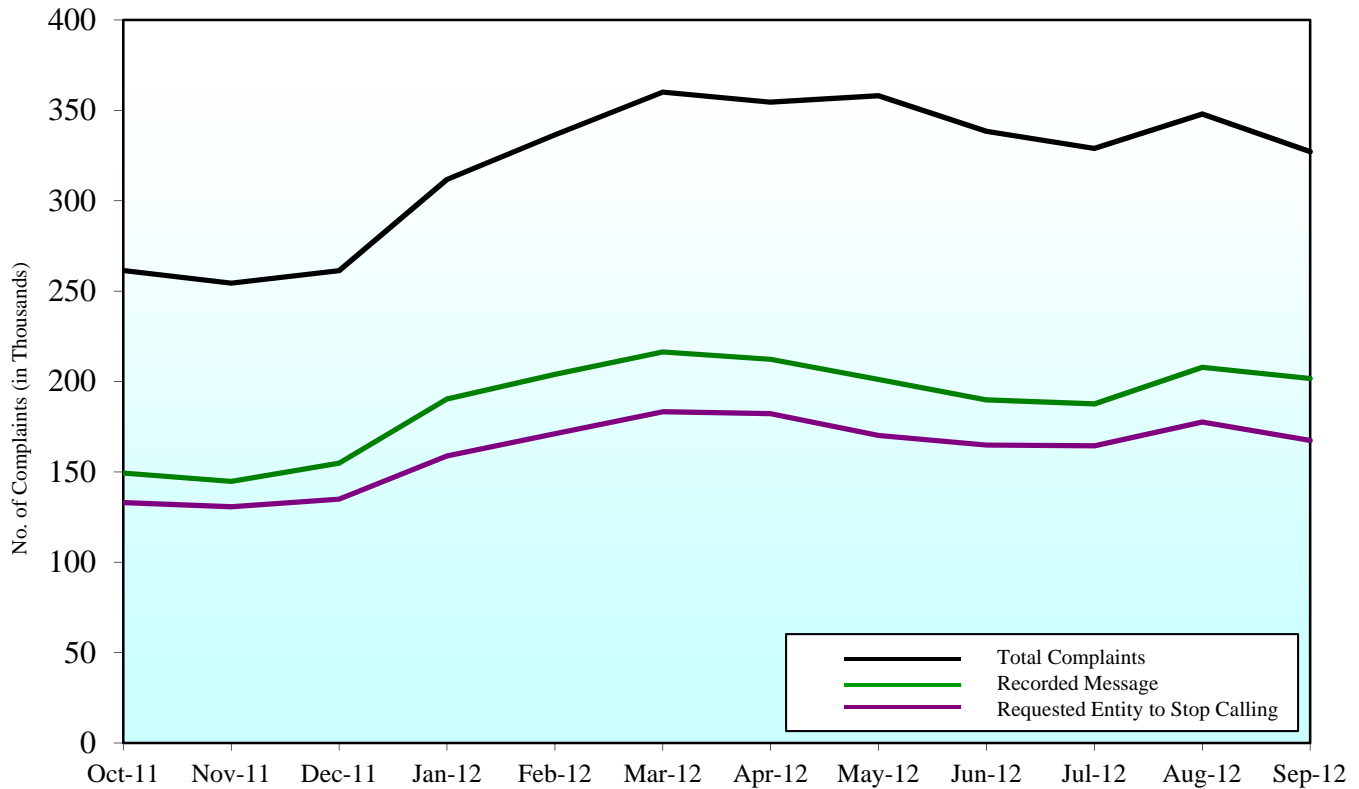
Active Registration and Complaint Figures¹ *June 27, 2003 through September 30, 2012*

Fiscal Year	No. of Active Registrations	Increase in Active Registrations	No. of Cumulative Complaints	Complaints Received Each Fiscal Year
2003	51,968,777	51,968,777	0	0
2004	64,288,175	12,319,398	579,838	579,838
2005	107,440,316	43,152,141	1,249,312	669,474
2006	132,219,163	24,778,847	2,399,130	1,149,818
2007	145,498,656	13,279,493	3,696,995	1,297,865
2008	172,523,449	27,024,793	5,464,793	1,767,798
2009	191,453,515	18,930,066	7,273,147	1,808,354
2010	201,542,535	10,089,020	8,906,966	1,633,819
2011	209,722,924	8,180,389	11,180,482	2,273,516
2012	217,568,135	7,845,211	15,021,054	3,840,572

¹ Active registration and complaint figures reflect the total number of phone numbers registered and the total number of National Do Not Call Registry complaints submitted to the FTC as of September 30, 2012.



Fiscal Year 2012 National Do Not Call Registry Complaint Figures by Month and Complaint Type¹



Complaint Figures by Month and Complaint Type¹

	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	July-12	Aug-12	Sep-12
Total Complaints	261,423	254,405	261,316	311,764	336,437	360,106	354,556	358,100	338,373	328,916	347,961	327,215
Recorded Message	149,363	144,731	154,858	190,329	203,989	216,338	212,283	201,144	189,838	187,620	207,829	201,699
Requested Entity to Stop Calling	133,009	130,710	134,908	158,793	171,103	183,203	182,226	170,187	164,818	164,417	177,572	167,383

¹ Complaint types refer to National Do Not Call Registry complaints in which the consumer responded affirmatively to the questions: “Have you asked this company to stop calling you?” or “Was the call a recorded message?”. On September 1, 2009, the Registry began accepting all complaints regarding calls using a recorded message, regardless of the registration status of the called number.

Fiscal Year 2012

National Do Not Call Registry Registration and Complaint Figures by State Population



Active Registrations

FY 2012 Complaints

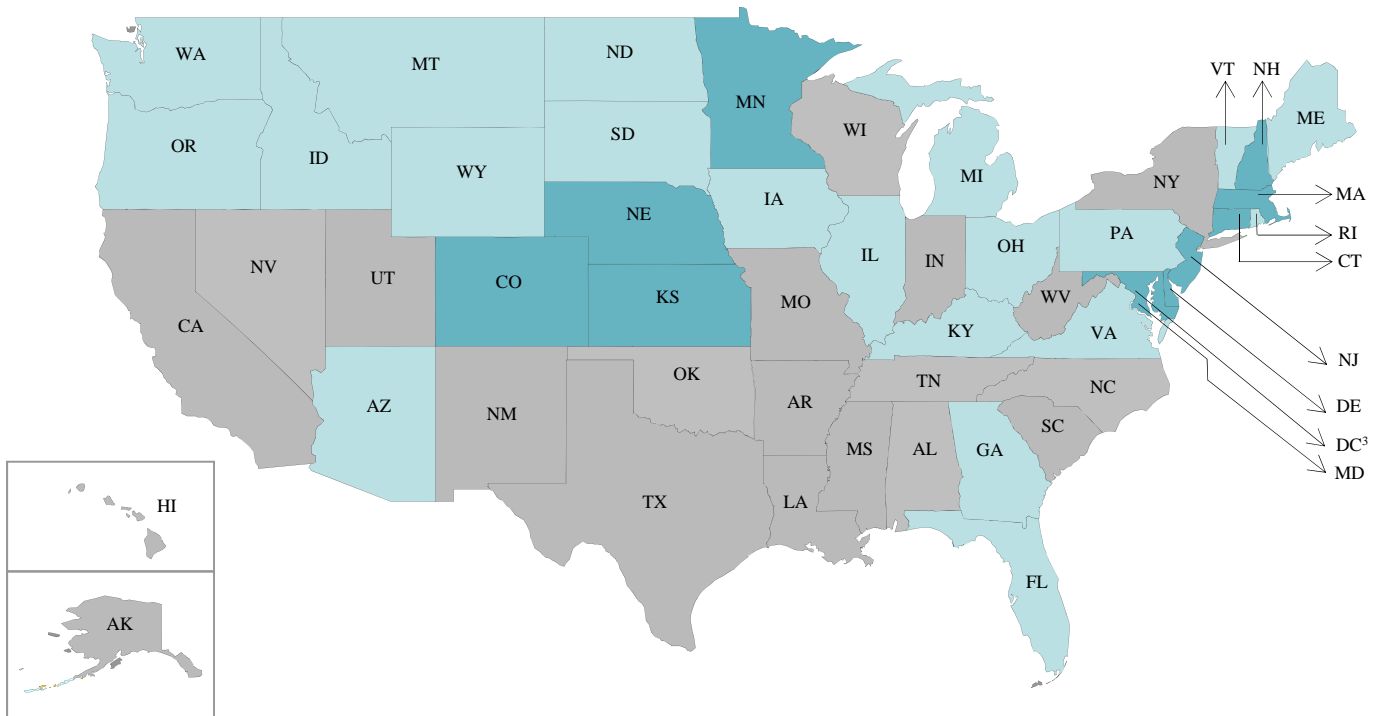
Consumer State	Active Registrations ¹	Active Registrations per 100,000 Population ²	FY 2012 Complaints ³	FY 2012 Complaints per 100,000 Population ²
Alabama	3,207,509	66,785	61,734	1,285
Alaska	330,754	45,765	2,398	332
Arizona	4,498,144	69,389	113,992	1,758
Arkansas	1,917,890	65,279	29,103	991
California	24,524,648	65,066	481,212	1,277
Colorado	4,342,049	84,859	86,422	1,689
Connecticut	3,013,067	84,147	63,018	1,760
Delaware	717,216	79,064	14,822	1,634
District of Columbia	576,471	93,281	8,482	1,373
Florida	14,010,491	73,517	230,019	1,207
Georgia	6,794,716	69,226	115,783	1,180
Hawaii	725,779	52,791	8,656	630
Idaho	1,088,730	68,690	19,497	1,230
Illinois	9,428,321	73,262	234,473	1,822
Indiana	3,745,232	57,469	35,570	546
Iowa	2,367,584	77,314	30,737	1,004
Kansas	2,267,642	78,978	30,180	1,051
Kentucky	3,134,519	71,739	47,416	1,085
Louisiana	2,687,052	58,735	55,518	1,214
Maine	1,005,478	75,703	14,124	1,063
Maryland	4,528,061	77,691	77,867	1,336
Massachusetts	5,558,073	84,373	90,943	1,381
Michigan	7,573,033	76,680	124,117	1,257
Minnesota	4,168,083	77,983	52,138	975
Mississippi	1,549,358	52,018	18,314	615
Missouri	3,849,290	64,041	43,628	726
Montana	742,721	74,406	9,224	924
Nebraska	1,430,058	77,609	18,725	1,016
Nevada	1,822,122	66,908	34,281	1,259
New Hampshire	1,147,287	87,035	19,350	1,468
New Jersey	6,951,831	78,809	147,853	1,676
New Mexico	1,350,760	64,871	22,099	1,061
New York	13,295,784	68,305	221,495	1,138
North Carolina	6,460,030	66,899	96,789	1,002
North Dakota	486,759	71,171	4,109	601
Ohio	8,557,707	74,125	178,544	1,547
Oklahoma	2,536,997	66,913	31,574	833
Oregon	2,791,116	72,087	62,161	1,605
Pennsylvania	9,651,242	75,738	145,027	1,138
Rhode Island	797,350	75,844	17,727	1,686
South Carolina	2,913,765	62,270	44,306	947
South Dakota	599,111	72,700	6,272	761
Tennessee	4,309,124	67,295	77,280	1,207
Texas	14,789,360	57,603	279,642	1,089
Utah	1,823,554	64,729	30,018	1,066
Vermont	456,279	72,838	6,565	1,048
Virginia	6,004,720	74,163	100,105	1,236
Washington	4,924,897	72,106	113,916	1,668
West Virginia	1,129,341	60,869	18,762	1,011
Wisconsin	3,872,916	67,806	38,291	670
Wyoming	428,013	75,333	7,276	1,281

¹ “Active Registrations” reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2012.

² Population estimates are based on the 2011 U.S. Census population estimates (Table NST-EST2011-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2011).

³ “FY 2012 Complaints” reflect National Do Not Call Registry complaints received by the FTC during fiscal year 2012.

State Rankings for National Do Not Call Registry Registrations by State Population



Rank ¹	Consumer State	Active Registrations	Active Registrations per 100,000 Population ²
1	New Hampshire	1,147,287	87,035
2	Colorado	4,342,049	84,859
3	Massachusetts	5,558,073	84,373
4	Connecticut	3,013,067	84,147
5	Delaware	717,216	79,064
6	Kansas	2,267,642	78,978
7	New Jersey	6,951,831	78,809
8	Minnesota	4,168,083	77,983
9	Maryland	4,528,061	77,691
10	Nebraska	1,430,058	77,609
11	Iowa	2,367,584	77,314
12	Michigan	7,573,033	76,680
13	Rhode Island	797,350	75,844
14	Pennsylvania	9,651,242	75,738
15	Maine	1,005,478	75,703
16	Wyoming	428,013	75,333
17	Montana	742,721	74,406
18	Virginia	6,004,720	74,163
19	Ohio	8,557,707	74,125
20	Florida	14,010,491	73,517
21	Illinois	9,428,321	73,262
22	Vermont	456,279	72,838
23	South Dakota	599,111	72,700
24	Washington	4,924,897	72,106
25	Oregon	2,791,116	72,087

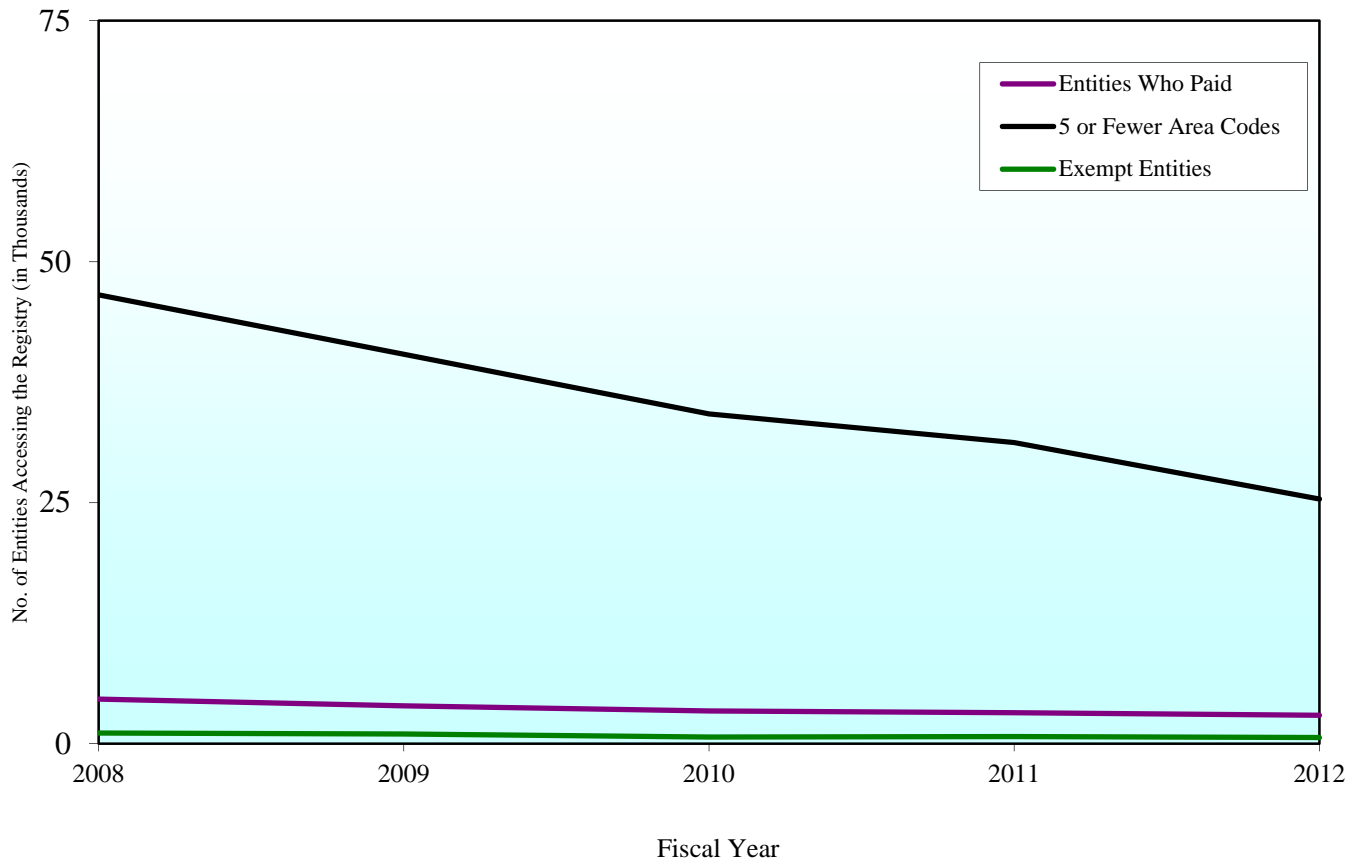
Rank ¹	Consumer State	Active Registrations	Active Registrations per 100,000 Population ²
26	Kentucky	3,134,519	71,739
27	North Dakota	486,759	71,171
28	Arizona	4,498,144	69,389
29	Georgia	6,794,716	69,226
30	Idaho	1,088,730	68,690
31	New York	13,295,784	68,305
32	Wisconsin	3,872,916	67,806
33	Tennessee	4,309,124	67,295
34	Oklahoma	2,536,997	66,913
35	Nevada	1,822,122	66,908
36	North Carolina	6,460,030	66,899
37	Alabama	3,207,509	66,785
38	Arkansas	1,917,890	65,279
39	California	24,524,648	65,066
40	New Mexico	1,350,760	64,871
41	Utah	1,823,554	64,729
42	Missouri	3,849,290	64,041
43	South Carolina	2,913,765	62,270
44	West Virginia	1,129,341	60,869
45	Louisiana	2,687,052	58,735
46	Texas	14,789,360	57,603
47	Indiana	3,745,232	57,469
48	Hawaii	725,779	52,791
49	Mississippi	1,549,358	52,018
50	Alaska	330,754	45,765

¹ Rankings are based on the “Active Registrations per 100,000 Population.” “Active Registrations” reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2012.

² Population estimates are based on the 2011 U.S. Census population estimates (Table NST-EST2011-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2011).

³ Numbers for the District of Columbia are as follows: Active Registrations = 576,471; and Active Registrations per 100,000 Population = 93,281.

National Do Not Call Registry Entities Accessing the Registry by Fiscal Year¹



	FY 2008	FY 2009	FY 2010	FY 2011	FY 2012
Entities Who Paid	4,618	3,923	3,383	3,201	2,948
5 or Fewer Area Codes	46,559	40,406	34,206	31,240	25,387
Exempt Entities	1,107	1,002	680	728	631

¹ “Entities Who Paid” are telemarketers, sellers and other entities who paid fees to access the Registry. “5 or Fewer Area Codes” includes those entities who accessed five or fewer area codes; the first five area codes are provided to entities at no cost. “Exempt Entities” include organizations that engage in outbound telephone calls to consumers that do not involve the sale of goods or services, such as calls to induce charitable contributions, to raise funds for political purposes, or to conduct surveys. “Exempt Entities” also include those who are engaged solely in calls to persons with whom they have an established business relationship or from whom they have obtained express written agreement to call and who do not access the Registry for any other purpose.



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Alabama

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
205	1,060,575	66,611	25,461
251	462,182	22,105	7,305
256	1,022,541	54,728	18,103
334	662,097	28,553	9,085
938	114	2	2

Alaska

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
907	330,754	9,861	2,036

Arizona

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
480	1,305,380	144,345	35,494
520	897,880	79,234	22,939
602	1,041,892	75,928	21,951
623	625,850	70,209	18,588
928	627,142	40,509	10,442

Arkansas

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
479	553,986	26,953	8,703
501	707,585	37,652	13,339
870	656,319	22,634	5,876



Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

California

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
209	847,042	42,306	14,906
213	220,161	11,602	4,127
310	1,542,712	115,859	35,171
323	717,095	42,153	12,494
408	1,161,967	74,919	24,882
415	1,082,277	72,638	23,598
424	25,615	1,707	859
442	238	7	7
510	1,090,002	64,698	21,139
530	918,529	51,908	16,353
559	731,887	31,532	9,905
562	781,879	50,020	15,850
619	1,104,432	54,019	16,339
626	833,572	51,859	15,962
650	758,372	50,004	17,216
657	1,328	305	249
661	708,014	37,483	13,100
707	1,004,291	60,105	19,245
714	1,381,741	96,123	32,127
747	679	37	33
760	1,261,321	65,811	20,414
805	1,089,365	62,576	21,747
818	1,270,999	83,879	25,896
831	437,703	20,538	6,667
858	581,121	37,430	10,594
909	1,219,032	50,127	14,900
916	1,288,741	73,666	24,905
925	834,324	53,768	17,259
949	877,668	55,862	19,041
951	752,541	43,682	15,048

Colorado

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
303	1,935,728	124,914	48,155
719	824,267	40,722	14,908
720	639,935	20,623	8,000
970	942,119	36,266	11,932



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Connecticut

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
203	1,534,954	94,481	33,525
475	390	5	5
860	1,477,723	77,325	27,566

Delaware

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
302	717,216	49,181	13,914

District of Columbia

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
202	576,471	24,165	7,222

Florida

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
239	743,768	40,686	11,601
305	1,190,895	74,728	19,294
321	640,539	40,473	10,881
352	1,010,732	64,393	18,690
386	574,215	36,958	9,015
407	1,238,028	75,328	20,245
561	1,119,010	80,547	18,994
727	990,219	55,164	16,426
754	31,982	1,444	568
772	437,510	28,815	7,018
786	337,877	17,672	6,894
813	1,034,543	59,079	15,931
850	998,972	37,159	9,709
863	487,870	22,037	5,591
904	1,061,795	53,284	13,861
941	759,923	41,905	11,704
954	1,352,613	90,045	23,614



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Georgia

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
229	398,376	13,846	5,013
404	1,212,617	49,614	17,497
470	1,083	37	37
478	397,126	18,154	7,546
678	1,048,633	41,012	13,470
706	1,214,788	51,899	17,167
762	1,647	20	15
770	1,939,577	137,586	44,878
912	580,869	22,026	6,213

Hawaii

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
808	725,779	32,478	7,943

Idaho

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
208	1,088,730	66,820	18,695

Illinois

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
217	858,228	48,933	18,078
224	141,317	5,179	1,808
309	705,396	38,825	15,808
312	471,042	30,966	11,490
331	5,328	139	71
618	879,114	45,847	19,088
630	1,347,080	105,009	40,722
708	1,001,827	69,196	25,938
773	1,196,364	76,166	26,120
779	6,820	126	78
815	1,230,636	75,145	24,528
847	1,584,627	127,627	45,582
872	542	17	8



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Indiana

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
219	501,219	19,508	7,894
260	412,693	9,786	3,488
317	1,019,322	22,396	8,022
574	390,254	7,663	3,043
765	608,101	11,908	4,773
812	813,643	16,009	5,935

Iowa

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
319	590,228	27,000	8,589
515	649,512	29,773	9,686
563	379,008	13,964	4,387
641	350,445	10,814	3,320
712	398,391	13,819	3,716

Kansas

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
316	466,900	21,438	8,712
620	456,821	11,579	3,795
785	637,596	18,922	6,784
913	706,325	27,075	9,264

Kentucky

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
270	859,192	30,953	12,237
502	967,578	35,806	16,908
606	508,734	12,582	4,170
859	799,015	30,525	12,501



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Louisiana

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
225	491,919	27,131	12,151
318	607,194	26,795	12,391
337	530,104	21,212	9,373
504	630,781	26,071	12,456
985	427,054	18,093	7,880

Maine

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
207	1,005,478	41,084	13,624

Maryland

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
240	487,307	13,828	4,168
301	1,611,064	113,706	36,061
410	1,700,953	114,590	28,854
443	728,687	14,548	4,930
667	50	1	1

Massachusetts

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
339	40,078	991	388
351	1,016	12	3
413	619,466	25,885	9,228
508	1,573,365	69,302	26,752
617	1,155,764	47,044	19,176
774	200,103	2,708	1,038
781	902,175	41,021	14,366
857	59,914	1,797	736
978	1,006,192	46,158	16,003



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Michigan

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
231	517,558	19,839	7,014
248	1,217,218	78,013	27,807
269	579,814	24,360	8,484
313	704,653	28,437	10,775
517	660,570	24,991	8,523
586	713,233	39,730	13,963
616	737,605	32,581	11,118
734	903,551	45,041	15,675
810	604,700	24,642	8,441
906	224,914	8,217	2,216
947	854	41	21
989	708,363	23,215	7,565

Minnesota

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
218	579,822	18,216	6,014
320	388,627	11,142	3,914
507	601,940	18,103	6,636
612	805,327	25,525	9,334
651	781,964	32,055	10,399
763	526,671	21,902	7,512
952	483,732	23,334	6,899

Mississippi

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
228	240,256	10,861	3,462
601	766,947	27,178	9,153
662	535,331	15,022	4,104
769	6,824	132	43



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Missouri

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
314	1,041,684	31,413	15,092
417	600,756	12,539	4,849
573	649,761	11,840	4,881
636	438,803	14,660	6,579
660	234,963	4,200	1,513
816	883,323	22,122	8,689

Montana

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
406	742,721	41,391	8,865

Nebraska

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
308	281,548	11,432	2,276
402	1,148,450	59,159	15,835
531	60	5	5

Nevada

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
702	1,257,892	88,920	23,440
775	564,230	38,619	8,843

New Hampshire

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
603	1,147,287	59,460	18,381



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

New Jersey

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
201	1,178,968	68,353	25,256
551	47,886	1,278	479
609	1,224,065	63,149	26,780
732	1,452,942	88,348	32,353
848	47,252	731	220
856	756,152	40,698	14,246
862	84,097	1,816	654
908	962,054	51,972	20,241
973	1,198,415	63,632	23,449

New Mexico

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
505	1,144,815	67,411	18,038
575	205,945	14,157	3,070

New York

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
212	710,202	63,268	19,085
315	1,052,303	44,861	15,354
347	477,303	14,961	4,810
516	1,266,646	58,931	22,038
518	1,070,221	49,334	17,235
585	832,965	40,126	16,920
607	587,887	27,844	10,361
631	1,092,358	48,885	17,001
646	559,535	14,477	4,751
716	1,049,276	47,597	19,560
718	1,618,791	94,724	26,258
845	918,934	45,972	14,764
914	837,589	39,650	14,613
917	1,221,600	29,331	11,896
929	174	12	11



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

North Carolina

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
252	644,243	20,303	6,629
336	1,162,264	42,011	16,586
704	1,453,260	63,317	24,165
828	892,240	35,431	13,051
910	910,883	28,809	9,813
919	1,340,322	59,731	21,641
980	56,601	937	481
984	217	1	1

North Dakota

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
701	486,759	11,408	3,697

Ohio

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
216	661,771	35,422	14,444
234	9,480	372	212
330	1,540,639	83,131	35,629
419	1,202,628	47,958	17,390
440	957,329	50,445	19,399
513	1,151,763	69,594	28,122
567	46,812	1,079	437
614	1,048,824	64,700	27,236
740	912,134	37,691	12,845
937	1,026,327	56,223	19,450

Oklahoma

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
405	1,061,259	41,593	13,620
539	170	2	2
580	496,424	13,712	4,681
918	979,144	36,362	11,811



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Oregon

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
458	39	8	8
503	1,574,392	104,807	35,964
541	1,119,925	64,425	19,104
971	96,760	6,748	5,078

Pennsylvania

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
215	1,404,366	73,251	29,823
267	400,173	9,604	3,843
412	1,091,961	35,469	14,444
484	396,116	9,085	3,619
570	1,124,624	32,386	13,006
610	1,650,201	81,026	33,751
717	1,439,348	47,781	18,369
724	1,193,695	37,975	14,388
814	950,580	23,344	8,879
878	178	5	4

Rhode Island

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
401	797,350	42,857	17,072

South Carolina

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
803	981,184	46,622	15,338
843	1,013,979	44,315	13,649
864	918,602	38,464	12,896



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

South Dakota

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
605	599,111	19,868	5,773

Tennessee

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
423	940,792	44,195	15,307
615	1,117,434	56,214	23,359
731	326,441	11,045	4,767
865	683,867	30,456	10,513
901	692,907	29,773	12,128
931	547,683	21,551	8,348

Texas

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
210	1,059,689	66,254	21,969
214	1,293,551	68,486	27,980
254	495,240	23,291	7,737
281	1,424,471	104,959	33,743
325	279,904	13,192	4,267
361	388,244	14,428	4,023
409	370,977	14,582	4,222
430	988	15	7
432	229,871	7,451	2,194
469	301,287	12,160	3,958
512	1,219,764	93,823	31,852
682	80,063	3,174	1,210
713	1,044,423	59,401	22,075
806	495,616	19,159	6,016
817	1,371,857	89,050	34,045
830	322,415	13,212	3,204
832	708,307	19,544	7,531
903	864,165	33,134	11,267
915	329,677	13,740	4,007
936	337,150	11,620	3,277
940	358,594	14,999	4,642
956	351,363	11,750	2,505
972	1,145,260	86,673	26,341
979	316,484	11,083	3,260



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Utah

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
385	1,693	221	176
435	410,814	18,765	6,228
801	1,411,047	75,961	22,300

Vermont

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
802	456,279	23,519	6,221

Virginia

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
276	271,248	10,847	2,761
434	442,804	21,069	5,228
540	1,122,086	57,735	16,142
571	265,541	10,289	3,361
703	1,600,992	127,373	38,027
757	1,286,760	65,402	16,658
804	1,015,289	49,386	12,808

Washington

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
206	999,360	67,377	26,797
253	743,972	50,296	20,313
360	1,390,104	80,082	30,911
425	865,399	50,213	19,283
509	926,062	39,488	12,486



Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

West Virginia

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
304	1,128,624	50,303	18,174
681	717	7	6

Wisconsin

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
262	725,702	25,801	10,369
414	664,019	17,724	6,855
534	22	4	2
608	822,687	21,232	8,536
715	751,250	12,729	4,233
920	909,236	19,427	6,712

Wyoming

Area Code	Active Registrations as of Sept. 30, 2012	FY 2008 through FY 2012 Complaints	FY 2012 Complaints
307	428,013	25,100	6,909



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