



UNITED STATES OF AMERICA  
FEDERAL TRADE COMMISSION  
WASHINGTON, D.C. 20580

Via email to [novak@gizmodo.com](mailto:novak@gizmodo.com)

Matt Novak  
Gawker Media  
1435 N. Fairfax Ave., Apt. 9,  
Los Angeles, CA 90069

JAN 12 2017

Re: FOIA-2017-00341  
Amazon Gift Cards

Dear Mr. Novak:

This is in response to your request dated January 06, 2017, under the Freedom of Information Act seeking access to all consumer complaints, excluding Do Not Call complaints, involving scams with Amazon gift cards from December 1, 2016-January 1, 2017. In accordance with the FOIA and agency policy, we have searched our records, as of January 06, 2017, the date we received your request in our FOIA office.

We have located approximately 118 responsive complaints. I am granting partial access to, and am enclosing copies of, the accessible records. These complaints, and portions of other complaints, are subject to two of the nine exemptions to the FOIA's disclosure requirements, as explained below.

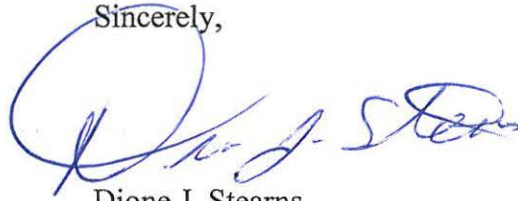
We are withholding 1 complaint under FOIA Exemption 3, 5 U.S.C. § 552(b)(3), because it is exempt from disclosure by another statute; specifically, Section 21(f) of the FTC Act provides that the FTC may not disclose any material reflecting a consumer complaint obtained from a foreign source if that foreign source has requested confidential treatment. 15 U.S.C. § 57b-2(f).

Enclosed are 117 responsive complaints that consumers have sent to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at 202-326-3355 or via e-mail at [rgold@ftc.gov](mailto:rgold@ftc.gov); or from the Office of Government Information Services via email at [ogis@nara.gov](mailto:ogis@nara.gov), via fax at 202-741-5769, or via mail at Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740.

If you have any questions about the way we handled your request, or about our FOIA regulations or procedures, please contact Katie Baker at 202-326-2869.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dione J. Stearns". The signature is fluid and cursive, with a large initial "D" and "S".

Dione J. Stearns  
Assistant General Counsel

Att. 1 MS Excel Spreadsheet